



Poms & Associates is aware of a potential cybersecurity incident involving unauthorized access to certain information contained in the PowerSchool's community-focused customer support portals, PowerSource, which is utilized across the United States by many K-12 Schools, including in New Mexico.

If you think you have been impacted by this incident, we recommend following our claims reporting guideline as outlined below:

• **IMMEDIATE NOTICE** must be made to Beazley of all potential claims and circumstances (assistance, and cooperation clause applies)

- 1. Beazley: **call** 1-866-567-8570. This is Beazley's cyber claim hotline. Leave a message with your name, contact information and cyber policy #FN2205500 and reference your District/School, and be sure to mention you are a member of The New Mexico Public School Insurance Authority. A member of Beazley's claims staff will get back to you shortly.
- 2. After your conversation with claims staff, follow up with written notification of claim to: <u>bbr.claims@beazley.com</u>.

Please cc Alliant, Poms & Associates, and CCMSI: Donna Peterson, <u>Donna.Peterson@alliant.com</u> Jo Anne Roque, <u>jroque@pomsassoc.com</u> Steve Vanetsky, <u>svanetsky@ccmsi.com</u>

According to PowerSchool, they have taken all appropriate steps to prevent the data involved from further unauthorized access or misuse. PowerSchool does not anticipate the data being shared with the public and they believe it has been deleted without any further dissemination or replication.

According to recent communication from PowerSchool, they will be providing affected customers with a communications package that will help support impacted schools' efforts in engaging with families, teachers, and other stakeholders around this incident.

It is our understanding that the information compromised will vary by impacted customer. Currently, they anticipate only a subset of impacted customers will have a notification obligation.

PowerSchool is working with their IT vendor to have a finalized forensic report by January 17th, at which time they will share with their clients.

Poms & Associates will continue to update NMPSIA members on any changes around this incident. Please feel free to reach out to Jo Anne Roque at Poms & Associates with any questions or concerns at 415-317-5829 or jroque@pomsassoc.com.