

How to make an appointment for Virtual Primary Care

Schedule an appointment with Virtual Primary Care for general, chronic, or preventative care if you need a PCP or your PCP is not available. This tip sheet walks you through the steps to select and schedule a Virtual Primary Care visit.

1. Go to phs.org/getcare.

Under Virtual Primary Care, click **Get Started**.

The screenshot shows three service cards. The first is 'PresRN Nurse Advice' with a 'Get Started' button. The second is 'Virtual Primary Care' with a 'Get Started' button. The third is 'Virtual Urgent Care' with a 'Get Started' button. Each card includes a brief description of the service and its hours.

2. Select **Schedule Appointment**.

The screenshot shows the 'Virtual Primary Care' overview page. A prominent yellow button labeled 'Schedule appointment' is visible at the top left. The page also includes an 'Overview' section with details about the service.

3. You will need to sign in to your MyChart account. If you do not have a MyChart account, you will need to create one.

The screenshot shows the 'myPRES Login' page. It features a 'SIGN IN' section with fields for User ID and Password, and a 'CREATE A NEW ACCOUNT' section with buttons for 'REGISTER NOW' and 'REGISTER AS A PROVIDER NOW'.

4. Select **Virtual Primary Care**.

The screenshot shows the 'Schedule an Appointment' page in MyChart. The 'Reason for visit' dropdown is set to 'Virtual Primary Care'. A yellow box highlights this selection.

5. At the bottom of the screen, you will be asked to acknowledge information about your visit. Select **I understand and acknowledge**.

The screenshot shows a confirmation screen titled 'What kind of appointment are you scheduling?'. It provides information about Virtual Primary Care and asks for acknowledgment. A yellow box highlights the 'Understand and acknowledge' button at the bottom.

6. Identify if you will be using a TytoCare device to aid in your physical exam during your video appointment.

The screenshot shows a form titled 'First, we need some information'. It asks, 'Will you be using a TytoCare device for your physical exam video appointment?'. There are radio buttons for 'No, I would like to proceed without a TytoCare device' and 'Yes, I have a TytoCare home device'. A red dot indicates that the 'Yes' option is required.

7. You will be presented with a list of providers and available times which you can select from for a Virtual Primary Care appointment. On the right side of the screen, you can also filter your options to best meet your preferences.

The screenshot shows the appointment scheduling interface. It displays a grid of available times for two providers: Kelly Cunningham and Arthur Rothbart. Search filters for gender and provider type are visible on the right side.

8. In a few short words, describe the most important issue you want to address during your visit, then select **Schedule It**.

The screenshot shows the 'Schedule an Appointment' page. It includes a 'Reason for visit' dropdown set to 'Video Appointment', a date and time selector, and a text input field for the reason for the visit. A yellow box highlights the 'Schedule It' button at the bottom.

9. You will receive confirmation showing the details of your video appointment. Before your appointment, you must complete the eCheck-In process. You will receive reminders as your appointment time approaches.

The screenshot shows the 'Appointment Details' page. It displays the appointment information and provides instructions for the eCheck-In process. Buttons for 'Join Video Appointment', 'Confirm', and 'eCheck-In' are visible.



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Cómo programar una cita virtual con un proveedor de atención primaria

Programa una cita virtual con un proveedor de atención primaria para recibir atención general, crónica o preventiva si necesita un proveedor de atención primaria o si su proveedor no está disponible. Esta hoja de informativa le guiará a través de los pasos a seguir para seleccionar y programar una visita virtual de atención primaria.

1. Vaya a phs.org/getcare.

En Atención primaria virtual, haga clic en **Comenzar**.

2. Elija Programar una cita.

3. Deberá iniciar sesión en su cuenta MyChart. Si no tiene una cuenta MyChart, deberá crear una.

4. Elija Atención Primaria Virtual.

5. En la parte inferior de la pantalla, se le pedirá que confirme la información sobre su visita. Elija **comprendo y acepto**.

7. Identifique si utilizará un dispositivo TytoCare para ayudarlo en su examen físico durante su cita por video.

9. Se le presentará una lista de proveedores y horarios disponibles entre los que puede seleccionar para una cita de atención primaria virtual. En el lado derecho de la pantalla, también puede filtrar sus opciones para satisfacer mejor sus preferencias.

10. En pocas palabras, describa el problema más importante que desea abordar durante su visita y luego seleccione **Programarlo**.

11. Recibirá una confirmación mostrando los detalles de su cita por video. Antes de su cita, debe completar el proceso de registración electrónica. Recibirá recordatorios a medida que se acerque la hora de su cita.



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