How to make an appointment for Virtual Urgent Care

Schedule an appointment with Virtual Urgent Care for minor illnesses and injuries. This tip sheet walks you through the steps to select and schedule a Virtual Urgent Care visit.

1. Go to www.phs.org/getcare. Under Virtual Urgent Care, click **Get Started**.



2. Under PMG Virtual Urgent Care, select Schedule Appointment.



 If you have a MyChart account, select Log in and schedule. If you do not have a MyChart account, you will need to create one by selecting Get Started.



4. If you are using your MyChart account, complete the sign in process.



 You must be in the state of New Mexico to use Virtual Urgent Care. Select Confirm.



6. Identify if you will be using a TytoCare device to aid in your physical exam during your video appointment. If you don't have a TytoCare device, select general video appointment.

Virtual Urgent Ca	are /	Appoint	ment			
Location Edit New Mexico	Reason for visit		risit	Connect using	腦	Provide
What brings you her	e to	day?				
A general video appointment A general video appointment with a provider. →		\rightarrow	A general video appointment using a TytoCare device A general video appointment with a provider using a home TytoCare device or a TytoCare device through your employer.		\rightarrow	

 Choose if you will be using a computer or mobile device and select Okay.



 You will be presented with the next available appointment time. To select that time, choose Schedule. If you want to view other times, select More times.

Virtual Urgent	Start over			
 Location Edit New Mexico 	Reason for visit Edit A general video appointment	Connect using Edit My computer	Providers	Review
Who would you li	ke to talk to?			
Virtual Urgent Care I Available at 12:1	Provider 5 PM			
Schedule				
More times				

9. In a few short words, describe the most important issue you want addressed during your visit, then select **Complete**.

Virtual Urgent Care Appointment		Start over			
Location tak New Mexico A general video appointment	Connect using tdt My computer Providers tdt Virtual Urgent Care Provider	Review			
You're almost there!					
Virtual Urgent Care Provider	*Indicates a required field *What is the most important thing you want addressed during this votat Sore Throat				
 Tuesday January 16, 2024 11:25 AM 		Complete			
Estimated cost No estimate available					

10.You will receive a confirmation showing the details of your video appointment. Before your appointment, you must complete the eCheck-In process. You will receive reminders as your appointment time approaches.





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