



SurgeryPlus Overview

New Mexico Public School Insurance Authority

October 2024



We are rebranding!

THE NAME

Lantern

Just as a lantern provides light in the darkness, a healthcare program named "Lantern" symbolizes *guidance* and support in *navigating* the often complex and confusing landscape of healthcare. It suggests that, through this *light*, employees can find their way to the care and resources they need, much *like a lantern guiding one through the night*.

Additionally, *lanterns are historically associated with safety*, providing light in the dark and protecting against the unknown.

One might think of the lantern of a lighthouse, for example.

And of course, light, in general, is associated with positive feelings, evoking hope and enlightenment.

We're Lantern. Guiding you through the complexity - to excellent, affordable and accessible care. Helping you to get back to life and work.



Agenda

What is SurgeryPlus/Lantern

The SurgeryPlus Difference

What's Covered

Guided Access to Excellent Surgical Care



What is SurgeryPlus/Lantern?

A supplemental surgery benefit offered by NMPSIA for non-emergency surgeries that aligns excellent care with meaningful savings.



The SurgeryPlus/Lantern Difference

Why members should consider using the SurgeryPlus network for their surgical needs



Excellent Care

Access to our network of thousands of highly qualified surgeons



Meaningful Savings

You receive excellent surgical care at little to no cost



Guided Support

Your personal Care Advocate will support you every step of the way



Excellent Care

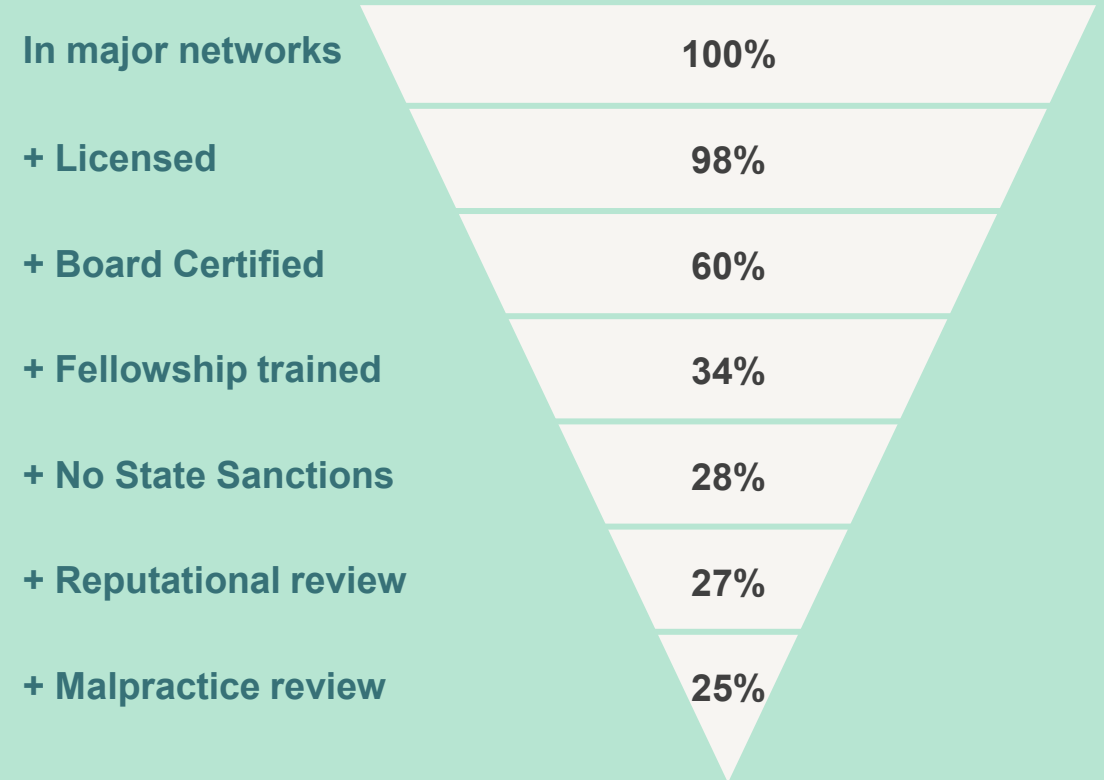


SurgeryPlus Surgeons Standards of Excellence

In addition to physician credentialing, we evaluate facilities' performance data (e.g., complications, re-admissions) and control **venue selection** appropriately

Case Study: Impact of Surgeon-Specific Credentialing of In-Network Orthopedic Surgeons

Traditional insurance carriers **DO NOT** require physicians to meet this list of criteria.



SurgeryPlus network complication rates: <1%
Industry comparison for complication rates: 5 – 14%



Travel Program Details

SurgeryPlus/Lantern covers your travel costs to ensure that you have access to the best providers.

Mileage (car)



Miles Traveled	Allowance
0 – 99	\$25
100 – 199	\$50
200+	\$100

Hotel ★ ★ ★



Hotels must be 3 stars or higher and are booked by your Care Advocate in advance of your trip

Per Diem



\$35 per person per day is provided to member and one companion to cover meals and travel-related expenses

Airfare



Surgery Plus will book economy flights, if appropriate, for the member and a companion



Meaningful Savings

Your Cost Savings on the High Option, Low Option and EPO Plans

In-network Coverage	<u>High Option Plans</u> (BCBSNM and PHP)	<u>Low Option/Plans</u> (BCBSNM and PHP)	<u>BCBS Preferred EPO Plan</u>	SurgeryPlus
Deductible	\$750 individual coverage / \$1500 family coverage	\$2,000 individual coverage/ \$4,000 family coverage	\$500 individual coverage/ \$1,000 family coverage	\$0
Coinsurance	20% after deductible	25% after deductible	25% after deductible	\$0
Total	Up to the out-of-pocket maximum: \$4100 individual coverage / \$8200 family coverage	Up to the out-of-pocket maximum: \$4100 individual coverage / \$8200 family coverage	Up to the out-of-pocket maximum: \$3250 individual coverage/ \$6500 family coverage	There is zero cost for your SurgeryPlus procedure



What's Covered?

➤ Covered Costs With SurgeryPlus/Lantern



*There are some pre- and post-procedure costs that SurgeryPlus does **NOT** cover, such as:

- Physical therapy
- Home health
- Advanced imaging/diagnostics
- Durable medical equipment



Commonly Covered Musculoskeletal Procedures

SurgeryPlus/Lantern covers hundreds of procedures. If you need a procedure that you do not see below, call a Care Advocate to confirm coverage.

Joint Replacement & Revision

- Ankle
- Knee
- Elbow
- Shoulder
- Hip
- Wrist

Spine

- Artificial Disk Replacement
- Cervical Disk Fusion
- Laminectomy
- Laminotomy
- Lumbar Interbody Fusion
- 360 Spinal Fusion

Orthopedic

- Arthroscopy (Knee/Shoulder)
- Bunionectomy
- Carpal Tunnel Release
- Ligament Repair
- Rotator Cuff Repair

Interventional Spine/Pain

- Cervical Epidural
- Lumbar Epidural Steroid
- Stellate Ganglion Block
- Epidural Blood Patch



Guided Support



Member Journey

1

ONE CALL DOES IT ALL

If you think you need surgery, call SurgeryPlus at **(888) 726-1350** and a Care Advocate will help begin the process.

2

PERSONALIZED SUPPORT

Your dedicated team of Care Advocates will provide personalized support and coordinate everything, including travel if needed.

3

SELECT YOUR SURGEON

The SurgeryPlus team will hand-select three surgeons for you to evaluate and choose from.

4

POST-SURGERY CARE

As you recover, your Care Advocate will ensure all of your needs have been met.



Be on the lookout for your 2025 Lantern ID Cards!



New Mexico
Public Schools
Insurance
Authority



<Member First Name> <Member Last Name>
<Address 1>
<Address 2>
<City>, <State> <Zip>

2100 First Avenue, Suite 1900
Dallas, TX 75201



"It was incredibly smooth sailing with my Care Advocate. Without Lantern, I would have endured a decade of pain. You all have truly transformed my life."

—Elizabeth,
Lantern Member

In the event of a medical emergency, call 911 or visit your nearest emergency room.



Lighting Your Path to the Best Surgical Care for Your Family



Call us to learn more about your benefits:

<Phone>

¡Nosotros hablamos español! Llámamos.

Meet Lantern, Your Guide to Excellent Care for the People You Love

Lantern is here to help you find the best care—and potentially save money along the way. And the best part is that Lantern is available at no cost to your family through your spouse's benefits.

If you or a member of your family needs a planned surgery, call us. Your dedicated Lantern Care Advocate will help match you with the best surgeon for your unique needs—so you can get back to living life to the fullest as soon as possible.

3 Steps to the Best Care

STEP 1

Call a Care Advocate to get started. They'll share more information about your benefits and ask about the care you're looking for.

STEP 2

Based on your needs, your Care Advocate will match you with a hand-picked list of excellent surgeons.

STEP 3

After you choose a surgeon, your Care Advocate will help set up appointments and guide you through every step of the experience.

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What Your Plan Covers

<Scenario>

Common Procedures:

- <Spine>
- <Orthopedic>
- <Joint>
- <Ear, Nose, & Throat>
- <Cardiac>
- <Gynecology>
- <General Surgery>
- <Gastrointestinal>
- <Spine & Ortho Injections>
- <Urology>
- <Bariatrics>

* Your plan requires you to use Lantern for these procedures.

Your Care Advocate Is Waiting

If you want to learn more about this benefit for planned, non-emergency surgery and how it can save you money, call us.

<Phone>

In the event of a medical emergency, call 911 or visit your nearest emergency room.



When should I call?

- You believe surgery may be necessary
- You have been advised to have surgery
- You have surgery planned

You deserve excellent care.
**Call us to learn more at
(888) 726-1350**

my.surgeryplus.com





Appendix



Fast Facts

Who is eligible?

All employees and covered dependents enrolled in one of the BCBS or Presbyterian health plans offered by NMPSIA.

Do I have to enroll in SurgeryPlus?

No. If you're enrolled in one of the BCBS or Presbyterian health plans, you are automatically enrolled in SurgeryPlus.

Do I have to pay a monthly premium?

Absolutely not. NMPSIA covers the cost of the benefit, and there is no charge passed on to employees.

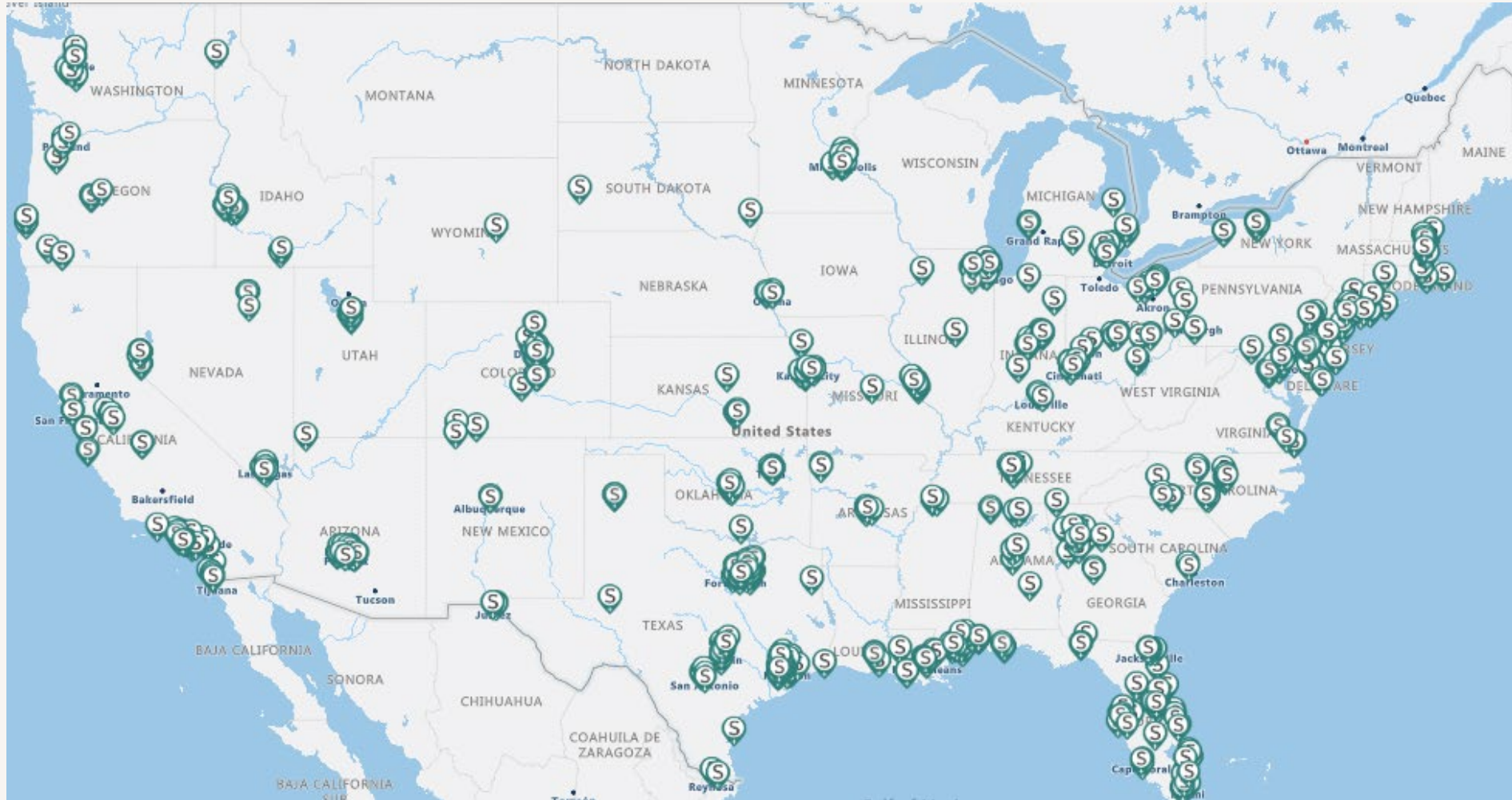
Do I have to use a SurgeryPlus surgeon?

Yes. To utilize the benefit, you must select a surgeon within the SurgeryPlus network.



Nationwide network of over 400 facilities and 3,000 surgeons

Our network is built by design to be a narrow network, with provider quality and surgical outcomes as the top priority. A carrier network is intended to have broad access, offering numerous options to members regardless of where they live but isn't focused on quality/cost. The SurgeryPlus network is more focused on quality/cost, while still creating access within most major cities in the U.S.





Guided Access to Excellent Surgical Care



Your SurgeryPlus benefit includes guided access and personalized support from a Care Advocate. They will help you understand your benefit, find excellent care and make sure you feel informed every step of the way.

SurgeryPlus Care Advocates are here to:

- Answer questions about your benefit
- Explain what surgeries and costs are covered
- Help you find the best surgeon for your care
- Coordinate any consults and appointments with your SurgeryPlus surgeon
- Support your needs throughout your surgical journey

