



Sammy J. Quintana, Esq.
Executive Director

Ernestine Chavez
Deputy Director

**NEW MEXICO PUBLIC SCHOOLS
INSURANCE AUTHORITY**
Office of Executive Director

410 Old Taos Highway
Santa Fe, New Mexico 87501
1-800-548-3724 or (505) 988-2736
(505) 983-8670 (fax)

BOARD OF DIRECTORS

- NM School Boards Association
- NM Superintendents Association
- Public Education Commission
- NM School Administrators
- NM National Education Association
- American Federation of Teachers N.M.
- Governor Appointees
- Educational Institutions at Large

February 16, 2018

MEMORANDUM

To: New Mexico Public Schools Insurance Authority (NMPSIA) Members Enrolled Under True Health New Mexico (formerly New Mexico Health Connections)

FROM: Ernestine Chavez, Deputy Director

SUBJECT: NMPSIA HMO Plan Administered by True Health New Mexico

This memorandum is to advise you that the New Mexico Public Schools Insurance Authority (NMPSIA) Board of Directors took action on February 8, 2018 to not renew its contract with True Health New Mexico (formerly New Mexico Health Connections). The Contract will expire on June 30, 2018.

The NMPSIA Board will be reviewing plan options at its March 8, 2018 meeting. We will then contact you with the medical plan options that will be available to you effective July 1, 2018. NMPSIA will work with you directly to provide information and to assist you with making the best choice for your health care needs. We will also work with you, so that there is no disruption with your health care services.

Any amounts you and your enrolled family members accumulate toward your deductible and out-of-pocket maximum through June 30, 2018 will be credited and populated under your new medical plan election for July 1, 2018.

This change to your medical plan benefit will not affect any of the other NMPSIA employee benefits you are currently enrolled in (such as prescription drugs, dental, vision, long term disability, and life insurance).

This is a preliminary notice. You will receive further information within the next few weeks.

If you have experienced any claim or eligibility issues (including any issues with your medical identification cards or service issues) with New Mexico Health Connections or True Health New Mexico, please contact me immediately. My email address is ernestine.chavez@state.nm.us, and my phone number is 1.800.548.3724, ext. 1008.

Thank you for taking the time read this important announcement.