

**GENERAL STATEMENT OF NONDISCRIMINATION: (DISCRIMINATION IS AGAINST THE LAW)**

New Mexico Public Schools Insurance Authority (NMPSIA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NMPSIA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. NMPSIA:

- a) Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- b) Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the NMPSIA Civil Rights Coordinator.

If you believe that NMPSIA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ernestine Chavez, NMPSIA Civil Rights Coordinator  
 410 Old Taos Highway  
 Santa Fe, NM 87501  
 Telephone number: 800-548-3724  
 Fax: 505-983-8670  
 Email: [ernestine.chavez@state.nm.us](mailto:ernestine.chavez@state.nm.us)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the NMPSIA Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>.

**Free Language Assistance:** The following chart displays the top 15 languages spoken by individuals with limited English proficiency in the state of New Mexico.

<b>ATTENTION: FREE LANGUAGE ASSISTANCE</b>	
This chart displays, in various languages, the phone number to call for free language assistance services for individuals with limited English proficiency.	
Language	Message About Language Assistance
1. Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-548-3724.
2. Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-548-3724.
3. French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-548-3724.
4. Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-548-3724.
5. German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-548-3724.
6. Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-548-3724.

**ATTENTION: FREE LANGUAGE ASSISTANCE**

This chart displays, in various languages, the phone number to call for free language assistance services for individuals with limited English proficiency.

Language	Message About Language Assistance
7. Persian	ناگیار تروصبی نابز تلای هست د، ینکی م وگتفگ سرافی نابز هب رگا: هجوت اب. دشابی م مهارف امشی ارب دیریگ تماس 1-800-548-3724
8. Hindi	दोस्रो भाषाको लागि नि:शुल्क भाषा सहायता सेवाहरूको लागि 1-800-548-3724 पर कल गर्नुहोस्।
9. Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-548-3724.
10. Navajo	D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go Diné Bizaad, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-800-548-3724.
11. Arabic	نايف تامدخ د عاسملا و غلاية رفاوتت كل ناجماب. لصنتا مقرب 1-800-548-3724 (مقر قناه مصلا مكبالو: 1-800-548-3724). قظو حلم: اذا تنك ثدحتت ركذا غغلا،
12. Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-548-3724번으로 전화해 주십시오.
13. Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-548-3724.
14. Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-548-3724 (телетайп: 1-800-548-3724).
15. Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-548-3724 まで、お電話にてご連絡ください。