



Patrick Sandoval
Interim Executive Director

NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

Office of Executive Director

410 Old Taos Highway
Santa Fe, New Mexico 87501
1-800-548-3724 or 505-988-2736
505-983-8670 (fax)

BOARD OF DIRECTORS

- NM School Boards Association
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- Public Education Commission
- NM School Administrators
- NM National Education Association
- American Federation of Teachers N.M.
- Governor Appointees
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June 7, 2022

RE: NMPSIA Notice Regarding Wildfire Emergency Order

Dear NMPSIA Members,

In response to the horrific fires the state is experiencing, the New Mexico Superintendent of Insurance has issued an Emergency Order to assure affected individuals in these counties continue to have access to needed health care services and are able to maintain their insurance coverage during this period of displacement and uncertainty. The order covers the counties for which Governor Michelle Lujan Grisham has declared an emergency.

Effective May 11, 2022, the Emergency Order requires health insurers to refill prescriptions early, cover out-of-network services, waive cost-sharing requirements, and cover replacements of essential medical supplies and equipment that had to be left behind due to evacuations.

NMPSIA's contracted carriers will be providing the following support to members who have been displaced in Colfax County, Lincoln County, Mora County, San Miguel County, Sandoval County and Valencia County. Members in the mentioned counties will be provided with the following support.

Medical Services

- Waive member cost sharing and deductibles for at least 120 days or until September 30, 2022, whichever occurs first;
- Permit replacement of covered disposable medical supplies and durable medical equipment (DME) during the duration of this Order. Frequency limits are waived; and
- Waive additional fees, charges, referrals, and prior authorization requirements for use of out-of-network providers for medically necessary services, whether emergent or not.

Prescription Services

- Waive member early-refill time limits on active prescriptions for 60 days.

Dental Services

- Permit one replacement for dentures or other prosthodontic devices during the pendency of this Order, waiving frequency limits.

Vision Services

- Permit one eyeglass or contact lens replacement, and one hearing aid replacement during the duration of the Order. Frequency limits are waived.

If you have been evacuated and/or displaced due to the wildfires and are in need of assistance, please visit our NMPSIA website <https://nmpsia.com/> and follow the “Wildfires” button on the menu bar, to request a waiver of cost sharing as outlined above.

You will be asked to provide minimal information, agree, and attest to the terms. After your information is submitted you will be contacted by an Erisa or NMPSIA representative to verify eligibility. After eligibility is verified a waiver of claims cost sharing and services outlined above will be processed. If any expenses are incurred during the time between the submission and the approval of your waiver, expenses will be reimbursed.

Sincerely,

NMPSIA Benefits Team