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NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

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March 13, 2020

NMPSIA Announces No Cost-Sharing for COVID-19 Testing

To help prevent community spread and any financial barriers, NMPSIA is suspending cost-sharing on COVID-19 tests for its High, Low and EPO option medical plan members through both Presbyterian Health Plan and Blue Cross Blue Shield of New Mexico. **All copays for diagnostic testing related to Covid-19 will be waived for patients who meet CDC testing guidelines.**

In addition, should a member have symptoms, NMPSIA encourages utilizing the video visits benefit under both Presbyterian Health Plan and Blue Cross Blue Shield of New Mexico as an alternative to care, prior to going to an urgent care or emergency room facility. **There is no cost to the member for video visits.** This is a great benefit, especially for members living in rural communities with little or no after-hours care for non-emergent situations. If a member cannot be treated through a video visit, the member will be redirected to other health care options. If you have any questions or require assistance, please contact the NMPSIA Benefits Department at 1-800-548-3724.

Presbyterian Health Plan members can get access to video visits by visiting <https://www.phs.org/tools-resources/member/video-visit/Pages/schedule-video-visit.aspx>.

Blue Cross Blue Shield of New Mexico members can get access to video visits by visiting <https://www.bcbsnm.com/nmpsia/virtual-doctor-visit>.

For up-to-date information on COVID-19, NMPSIA encourages members to visit:

- New Mexico Department of Health Coronavirus Hotline: 1-855-600-3453
- New Mexico Department of Health: <https://nmhealth.org/about/erd/ideb/ncov/>
- New Mexico Public Education Department: <https://webnew.ped.state.nm.us/bureaus/safe-healthy-schools/covid-19-coronavirus/>
- Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- World Health Organization: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>