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NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY

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- NM National Education Association
- American Federation of Teachers N.M.
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March 17, 2020

NMPSIA Announces No Cost-Sharing for COVID-19 Testing and Treatment

On March 13, 2020, NMPSIA announced it would be covering testing for COVID-19 at no cost-sharing for our members. Since the announcement last week, NMPSIA has now decided to cover, without imposing cost sharing, testing and treatment for COVID-19, and other conditions such as influenza and pneumonia when they are related to COVID-19. This will apply to NMPSIA's High, Low and EPO option medical plan members through both Presbyterian Health Plan and Blue Cross Blue Shield of New Mexico.

NMPSIA continues to encourage members to utilize the video visits benefit under both Presbyterian Health Plan and Blue Cross Blue Shield of New Mexico as an alternative to care, prior to going to an urgent care or emergency room facility. **There is no cost to the member for video visits.** This is a great benefit, especially for members living in rural communities with little or no after-hours care for non-emergent situations. If a member cannot be treated through a video visit, the member will be redirected to other health care options. If you have any questions or require assistance, please contact the NMPSIA Benefits Department at 1-800-548-3724.

Presbyterian Health Plan members can get access to video visits by visiting <https://www.phs.org/tools-resources/member/video-visit/Pages/schedule-video-visit.aspx>.

Blue Cross Blue Shield of New Mexico members can get access to video visits by visiting <https://www.bcbsnm.com/nmpsia/virtual-doctor-visit>.

For up-to-date information on COVID-19, NMPSIA encourages members to visit:

- New Mexico Department of Health Coronavirus Hotline: 1-855-600-3453
- New Mexico Department of Health: <https://nmhealth.org/about/erd/ideb/ncov/>
- New Mexico Public Education Department: <https://webnew.ped.state.nm.us/bureaus/safe-healthy-schools/covid-19-coronavirus/>
- Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- World Health Organization: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>