



Virtual Second Opinions BY Cleveland Clinic

Consult with a Cleveland Clinic Specialist from the Comfort of Home

Your benefits package includes an innovative digital health service that lets you have a diagnosis or treatment plan reviewed by expert specialists from the **world-renowned Cleveland Clinic**, at no cost to you. So you gain greater confidence and peace of mind.

- Draw on the expertise of 3,500 Cleveland Clinic expert specialists in over 550 advanced subspecialties.
- Get a Virtual Second Opinion for yourself or a covered family member.
- Use your phone, tablet, laptop or desktop system.

It's confidential, convenient and cost-free.

How It Works

You'll share your current diagnosis with a Nurse Care Manager who will match you to the right specialist. We'll collect your medical records, including lab samples, scans and more. In about two weeks (sooner if medically indicated), you'll receive a detailed report with your expert's opinion and chat live with him or her to ask questions and learn more.

Become more informed about your health and more certain about your care!



28% of case reviews result in a diagnosis change

#2 in the World
Newsweek World's Best Hospitals, 2021

#2

Newsweek

“My local doctor is great, but having access to a Cleveland Clinic expert to talk through my condition gave me much greater peace of mind.”

Breast cancer patient



72% of treatment plans are modified

#1

#1 in Cardiology
Since 1995, US News & World Report

*The Clinic 2020 outcomes data, n=417

Virtual Second Opinions is included as part of your benefits package at no cost to you. No need to pre-register for initial enrollment.

Turn to Us for a Virtual Second Opinion if You Are:

- Diagnosed with a **serious condition**, such as cancer
- About to make a **major decision** about a medical next step, such as surgery
- Considering a **treatment that involves risk** or has significant consequences
- Dealing with a condition or chronic illness that **isn't improving or is getting worse**
- **Confused** about or **struggling** with a diagnosis or treatment plan

Don't Wait a Second More

Get a Virtual Second Opinion™ from the Cleveland Clinic today.
Visit cigna.virtual2ndopinionbycc.io to start.