

# Delta Dental Virtual Visits

delivered by TeleDentistry.com



## Covering You 24/7

Dental emergencies don't always happen between the hours of eight to five. That's why Delta Dental of New Mexico members have access to 24/7 dental care whenever and wherever they are.<sup>1,2,3</sup>

Use Delta Dental Virtual Visits delivered by TeleDentistry.com when your dentist is not available and you're:

- having an after-hour dental issue.
- traveling and need dental assistance.
- facing a dental emergency but don't have a regular dentist to call.

Delta Dental Virtual Visits are considered covered in-network services.<sup>1,2</sup> In addition to your consult, a TeleDentistry.com dentist can write a prescription,<sup>3</sup> and refer an in-network dentist if you don't have one.

Learn more at [DeltaDentalNM.com/Virtual-Visits](https://www.DeltaDentalNM.com/Virtual-Visits)

<sup>1</sup> Delta Dental Virtual Visits are only available to Delta Dental of New Mexico members whose plans include coverage for oral exams.

<sup>2</sup> This service supplements your current plan coverage and should be used after business hours, holidays and weekends, or when your regular dentist is unavailable. A virtual visit delivered by TeleDentistry.com is counted as a problem-focused examination (D0140) under your plan and does not count as one of your regular preventive oral exams.

<sup>3</sup> The TeleDentistry.com dentist cannot prescribe controlled substances or write international prescriptions. E-prescriptions are not available internationally.

## How Do Delta Dental Virtual Visits Work?



Sign into the Delta Dental Virtual Visits patient portal or call 866.302.0905.



Fill out your e-documents.



Take photos of the problem area if necessary.



Begin your dental consultation.