



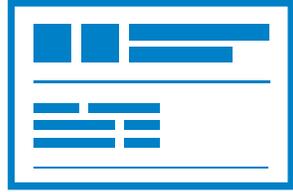
# New Mexico Public Schools Insurance Authority (NMPSIA)

Open Switch Enrollment 2026

Get to Know your BCBSNM Dental Benefits



# WHO WE ARE...



**#1 in New Mexico**  
Total Number of Providers  
**1,233**



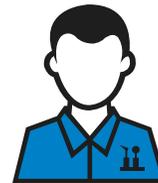
**5.1 Million**  
Dental members  
Nationwide



**OVER 1,200**  
unique dentists in  
New Mexico and **OVER**  
**150,000**  
Nationwide\*



PPO Discount Savings  
**30% - 50%**



The **LARGEST**  
**DPPO Dental Network**  
in New Mexico and Nationwide



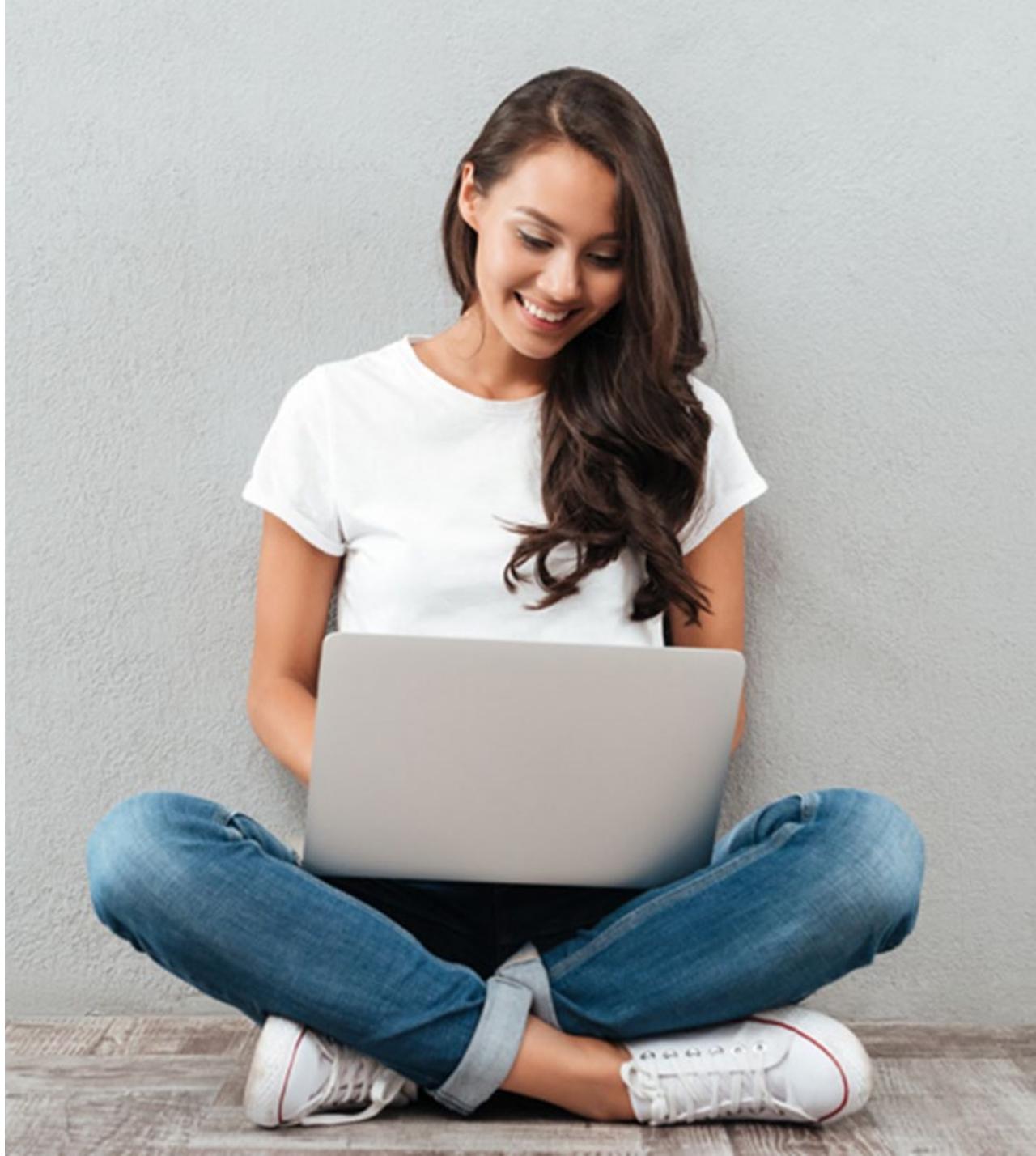
**BlueCross BlueShield**  
of New Mexico



\*Network360® Analytics Suite (July 2024).



# MEMBER RESOURCES



Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

# Sign Up for Blue Access for Members<sup>SM</sup>

1

2

Step 1 of 3  
Please fill out your policy information

First Name  
Last Name  
Date of Birth  
MM / DD / YYYY  
Identification Number

Your identification number is listed on the left side of your ID card below your name.

BlueCross BlueShield of New Mexico		
Subscriber Name: <b>JOHN DOE</b>	Plan: PPO	Office Visit: \$20
Identification Number: <b>ABC123456789</b>	Specialty Copay: \$20	Emergency Copay: \$100
Group Number: <b>123456</b>	BIN: <b>01234</b>	Benefit Plan: <b>H10PT</b>

Are you a Legal Guardian?  
 I am a Legal Guardian

Continue

Go to [bcbsnm.com](https://bcbsnm.com) or download the BCBSNM App to get started

Online: Go to [mybam.bcbsnm.com](https://mybam.bcbsnm.com) to log in or create an account

OR

Get the App: text BCBSNMAPP to 33633\* for a download link



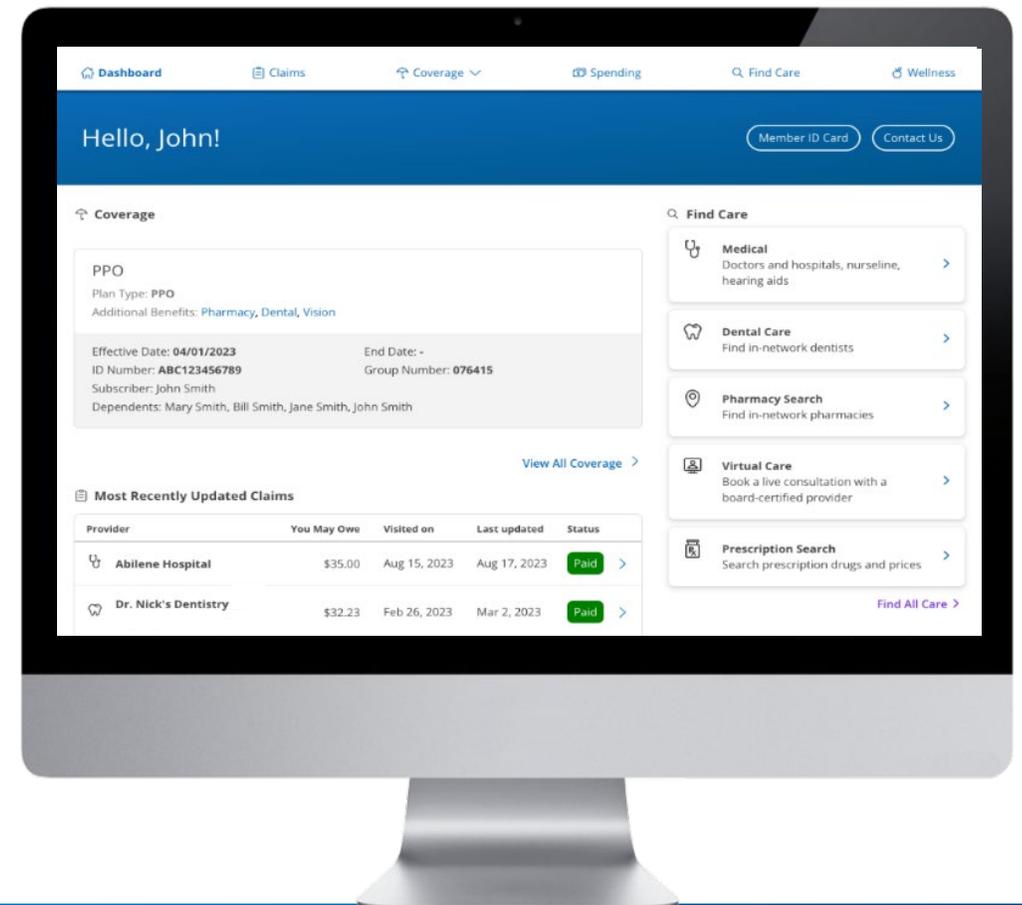
\*Message and data rates may apply.

# Help at Your Fingertips



## From Blue Access for Members<sup>SM</sup>, your secure member portal, you can:

- Get copies of your ID card
- See claims and Explanation of Benefits
- Access spending summaries
- Search for a provider through Provider Finder<sup>®</sup>
- Schedule a virtual visit 24/7 with Teledentistry.com
- Engage in better overall health and wellness



# Dental ID Cards

## Accessibility Options:

- ID cards will be mailed to all members
- Download and print an ID card from our member portal, Blue Access for Members<sup>SM</sup>
- Order a new ID card via our portal
- Utilize your digital ID card via our BCBSNM mobile application

## Member ID Card

Medical Dental

 <b>BlueCross BlueShield</b> Blue Care Dental	
Subscriber Name: _____	
Identification Number: _____	
Group Number: 100000	
PPO DENTF	
GRID: _____	

www.bcbsnm.com	
 <b>BlueCross BlueShield of New Mexico</b>	Dental Services 1-800-367-6401 DNoA Pref Network 1-800-972-7565
<small>To the Dental Provider: File claims to the following address: BlueCare Dental Claims - P.O. Box 23059, Belleville, IL 62223-0059.</small>	
Providers: <a href="http://dnoaconnect.com">dnoaconnect.com</a>	
<small>This card is provided by BlueCross BlueShield of New Mexico, an independent licensee of the BlueCross BlueShield Association.</small>	

## Digital Member ID Card

The image is of the member ID card and proof of insurance for any doctor or hospital visit. Simply download or print the image and show it to your provider.

Download the [Blue Cross Blue Shield of New Mexico \(BCBSNM\) app](#) to view on your mobile device.

[View and Download](#) ↓



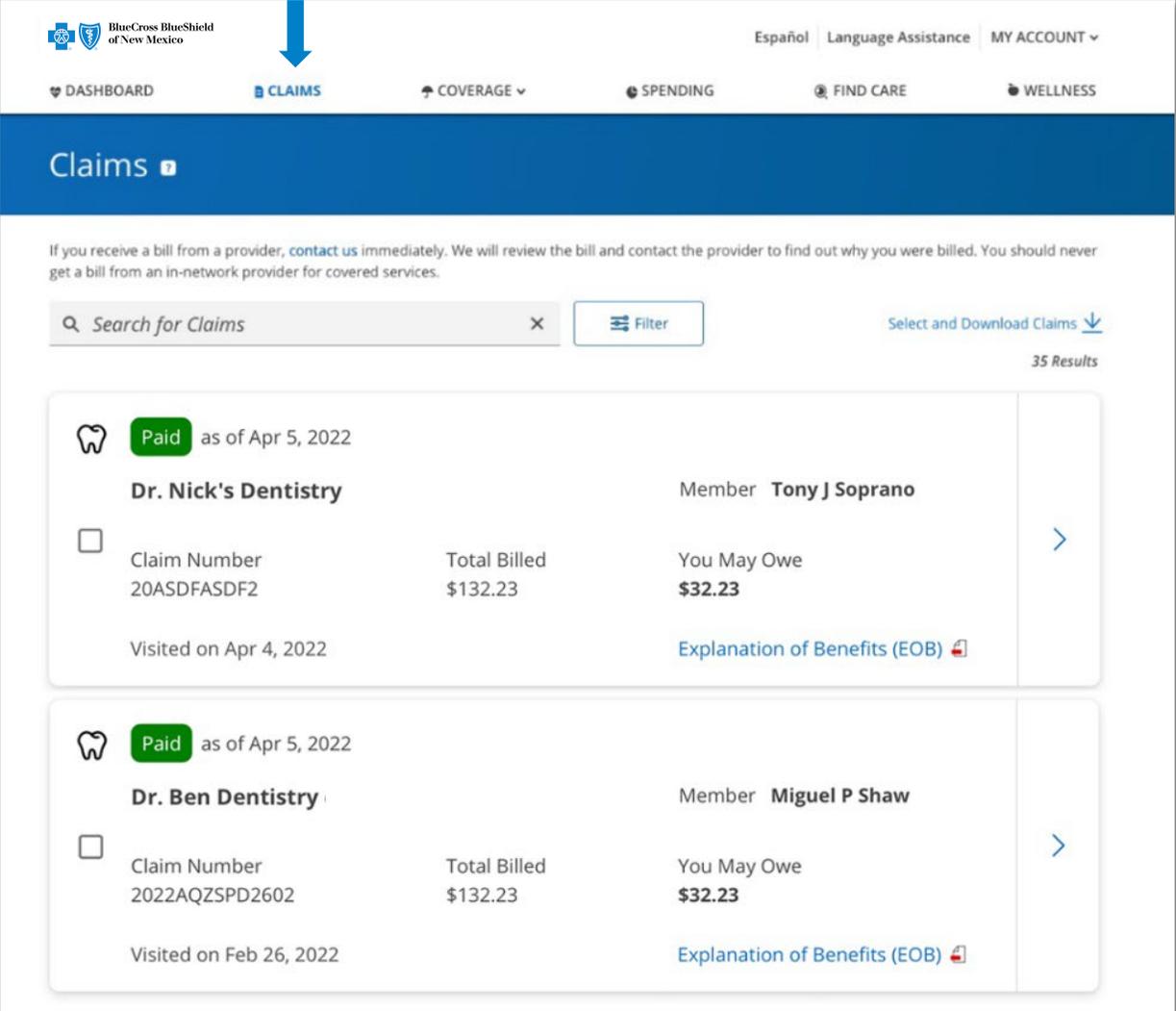
Screen images are for illustrative purposes only.

# Claims

## From the Claims tab, you can easily:

- View a summary of recent claims
- Search for claims by provider or claim number
- Select and download claim details
- View or print Explanation of Benefits
- Access claim FAQs

From Your Dashboard  
click on **Claims**



BlueCross BlueShield of New Mexico

Español | Language Assistance | MY ACCOUNT

DASHBOARD CLAIMS COVERAGE SPENDING FIND CARE WELLNESS

### Claims

If you receive a bill from a provider, contact us immediately. We will review the bill and contact the provider to find out why you were billed. You should never get a bill from an in-network provider for covered services.

Search for Claims  Filter [Select and Download Claims](#)

35 Results

<input type="checkbox"/>	 <b>Paid</b> as of Apr 5, 2022			
	<b>Dr. Nick's Dentistry</b>		Member <b>Tony J Soprano</b>	
<input type="checkbox"/>	Claim Number 20ASDFASDF2	Total Billed \$132.23	You May Owe <b>\$32.23</b>	<a href="#">&gt;</a>
	Visited on Apr 4, 2022		<a href="#">Explanation of Benefits (EOB)</a>	
<input type="checkbox"/>	 <b>Paid</b> as of Apr 5, 2022			
	<b>Dr. Ben Dentistry</b>		Member <b>Miguel P Shaw</b>	
<input type="checkbox"/>	Claim Number 2022AQZSPD2602	Total Billed \$132.23	You May Owe <b>\$32.23</b>	<a href="#">&gt;</a>
	Visited on Feb 26, 2022		<a href="#">Explanation of Benefits (EOB)</a>	

# Easy-to-Navigate EOBs

Dental EOBs are color coded to be member-friendly.

## Color-coded categories

- Member's Responsibility**  
 Includes any applicable taxes. Dental services are generally not subject to sales tax, as they are considered essential healthcare.
- Amount Billed:**  
 Total amount the provider billed for the member's services
- Dental Plan Responsibility:**  
 The portion we paid to the member's provider

## Simplified terminology

Easy-to-understand terms are used consistently within the EOB and in other member communications.



BlueCross BlueShield of New Mexico  
 PO BOX 23060  
 BELLEVILLE IL 62223-0060

Forwarding Service Requested

JAS1 3-691

YELLOW BANANA  
 4576 YELLOW COUNTY LN  
 BANANA OK 78942

JAS1 [3,891] 1 of 2



SUBSCRIBER INFORMATION

Subscriber #: 990410937  
 Group Name: INDIVIDUAL RIDER  
 Group #: Y01HCO  
 Benefit Type: Dental

CLAIM INFORMATION

Patient: BANANA, YELLOW  
 Claim #: 002022363231654970000  
 Processed Date: 03/23/23  
 Provider: RIVCO LEASERVICE

Amount Billed	\$ 100.00
Discounts and Reductions	\$0.00
Dental Plan Responsibility	\$50.00
Patient May Owe	\$50.00

For questions please call the number on the back of your ID Card.

Service Information			Patient Benefits Applied			Patient May Owe				
Service Description	Service Dates	Amount Billed	Discounts and Reductions	Allowed Amount	Dental Plan Responsibility	Deductible Amount	Copay Amount	Coinsurance	Amount Not Covered	Patient Costs
D0150 Comprehensive Oral Evaluation	12/28/22	50.00	0.00	50.00	50.00	0.00	0.00	0.00	0.00	0.00
D1330 Oral Hygiene Instructions	12/28/22	50.00	0.00	50.00	0.00	0.00	0.00	0.00	50.00	50.00
CLAIM TOTALS		\$100.00	\$0.00	\$100.00	\$50.00	\$0.00	\$0.00	\$0.00	\$50.00	\$50.00

Total covered benefits approved for this claim: \$50.00 to RIVCO LEASERVICE on 03/23/23

BENEFIT YEAR MAX REMAINING: \$1,400.00

**Notes about amounts under "PATIENT BENEFITS APPLIED" and "PATIENT MAY OWE"**

(PD) PD - THIS SERVICE WAS RENDERED BY A DENTIST IN OUR PROVIDER NETWORK. THE MEMBER IS NOT RESPONSIBLE FOR ANY CHARGES IN EXCESS OF THE ALLOWED AMOUNT.

(I) I - THIS PROCEDURE HAS BEEN DENIED. IT IS NOT COVERED UNDER THE MEMBER'S DENTAL PLAN.

If you are covered by more than one health plan, you should file all your claims with each plan. To protect the confidentiality of the member's Social Security Number and avoid processing delays, the Unique Identification Number on the member's ID card must be used when submitting claims. Providers, Customers, and Individuals: Cooperate with us to stop fraud. If you ever have any questions, call our fraud hotline at 800-411-2463.

Current Dental Terminology © American Dental Association

Blue Cross and Blue Shield of New Mexico dental programs are administered by Dental Network of America, LLC, a separate company. Blue Cross and Blue Shield of New Mexico is a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.



Not all EOBs are the same. The format and content of an EOB depends on your benefit plan and the services provided. Deductible and copayment amounts vary.

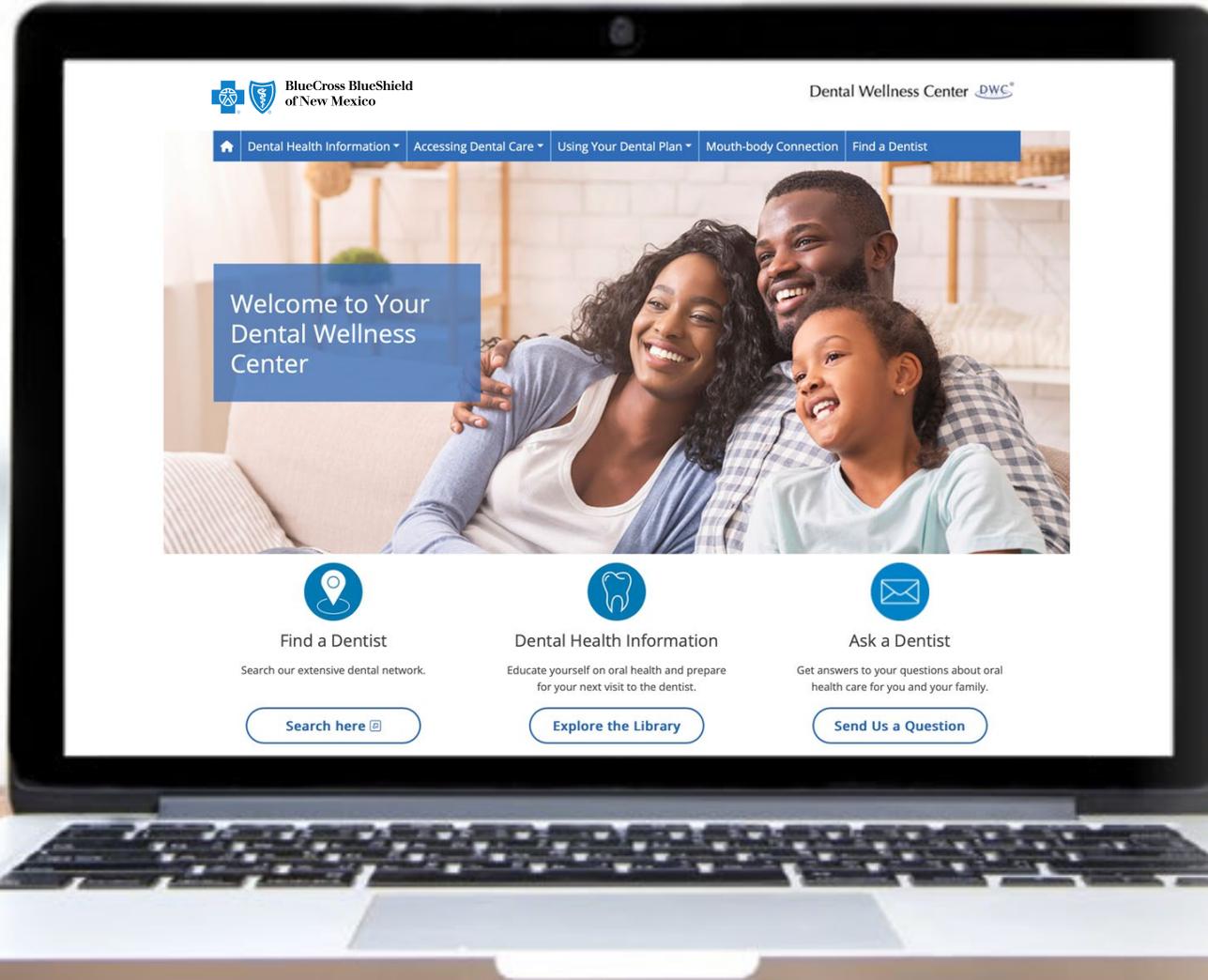
# How to Find an In-Network Dentist

- 1 Go to [bcbsil.com](https://bcbsil.com) and log in or sign up for **Blue Access for Members**, then click on the **Find Care** tile
- 2 Click on **Dentists**
- 3 Click on the **BlueCare Dental PPO<sup>SM</sup>** link
- 4 **Search by:**
  - Location
  - Dentist Name
  - Dental Office Name
  - County

The screenshot shows the BlueCross BlueShield of New Mexico website. The top navigation bar includes links for Welcome, Individual & Family, Medicare, Medicaid, Employers, Producers, and Providers. Below this, a secondary navigation bar features Home, Shop Plans, For Members, Find Care (highlighted with a green box), Prescription Drugs, Get Help, and About Us. A search bar is located on the right side of the navigation bar. Below the navigation bar, there are two notification banners: "Member Information on Wildfires and Ruidoso Flooding" and "Notice for Blue Access for Members Data Incident". The main content area features a large blue banner with the text "Welcome to Your New Mexico Coverage" and a "Visit Help Center" button. To the right of the banner is a photograph of two young children sitting on a bench, one holding a red object. At the bottom of the page, there is a footer with links for SPOTLIGHT, OUR NETWORK, JOIN OUR TEAM, ARTICLES AND INSIGHTS, and ABOUT US. In the bottom right corner, there is a logo for the New Mexico Public Schools Insurance Authority.

# Dental Wellness Center<sup>®</sup>

Dental-focused website with tools and resources to help you keep on track with your oral health



## Interactive Web Tools



Find a Dentist



Dental Cost Advisor



Ask a Dentist



Dental Dictionary



Educational Videos



In the News

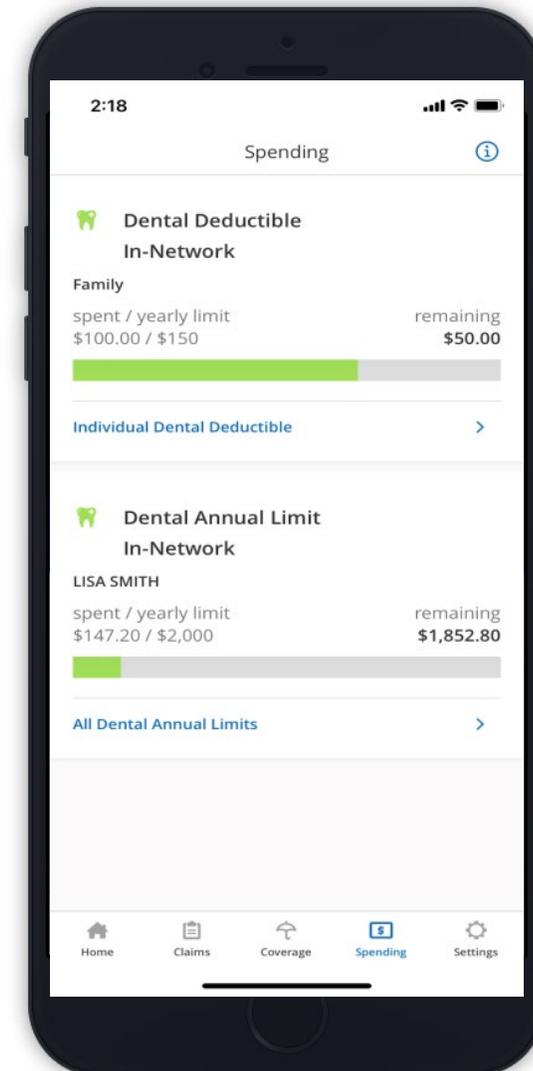


Mouth & Body Connection

# BCBSNM App

## You can use the app to:

- View or email ID card information, or add it to Apple Wallet
- Check dental claims status and see what you may owe
- Find in-network dentists
- View deductible and remaining annual benefit
- Access the Dental Wellness Center



Text **BCBSNMAPP** to **33633** to download the app



Screen images are for illustrative purposes only.



BlueCross BlueShield of New Mexico

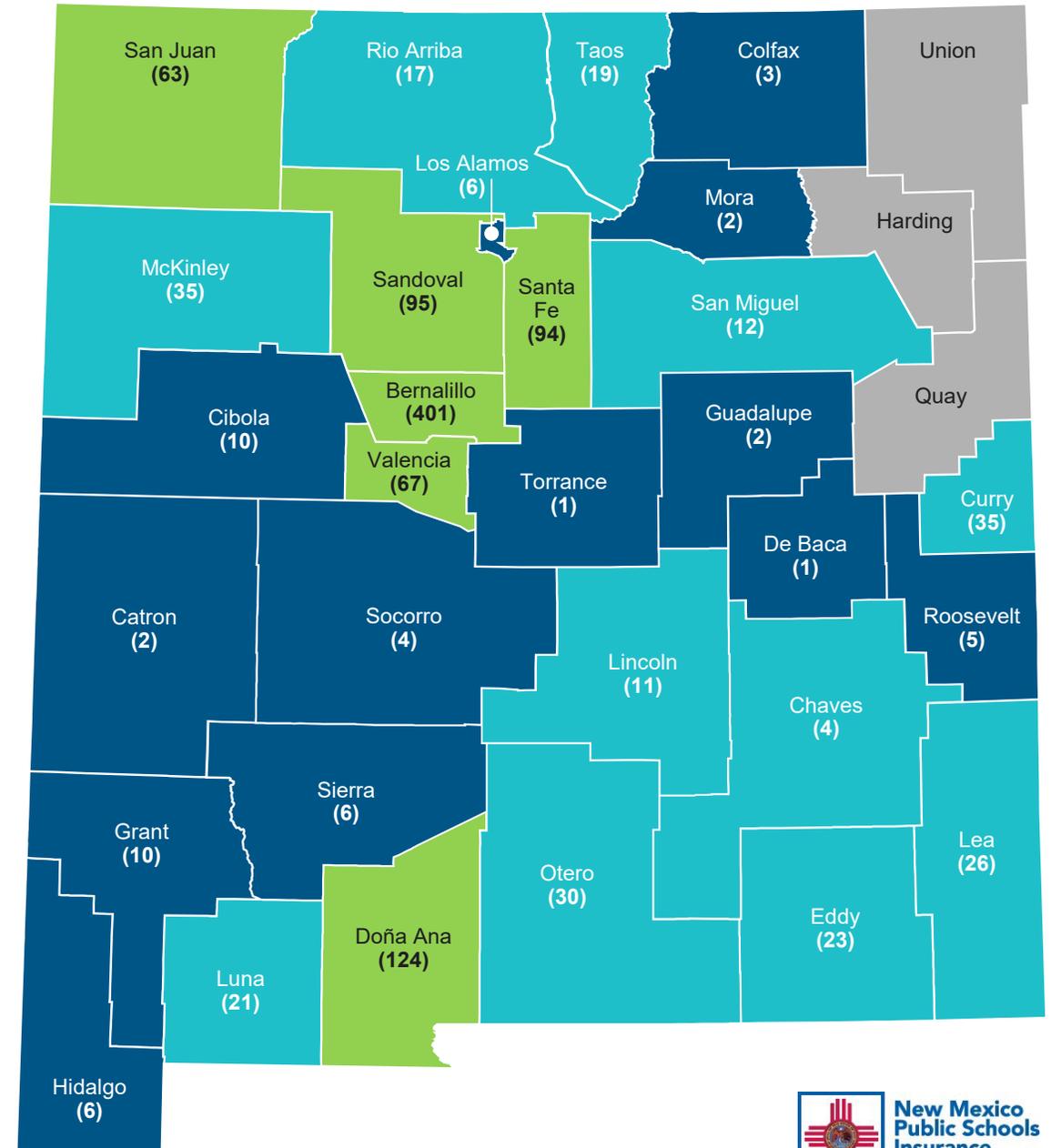
# BlueCare Dental PPO<sup>SM</sup> New Mexico Network Unique Providers by County

- 1-10 Unique Providers
- 11-50 Unique Providers
- 50+ Unique Providers

Total Unique Providers: **1,135**

Source: Network360<sup>®</sup> Analytics Suite (July 2025).

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



# BlueCare Dental PPO<sup>SM</sup> Network



## ADVANTAGE TO MEMBERS:



### SAVINGS

- PPO dentists offer discounts of 35% to 50% for BlueCare Dental members. You won't be billed for costs exceeding the allowable amount (except coinsurances and deductibles).



### CONVENIENCE

- You have access to one of the largest dental PPO networks in the country.



### QUALITY

- You can take comfort knowing that our professional credentials are verified for every PPO dentist.

PPO Savings Example:	PPO Dentist Crown (D2740)	Non-PPO Dentist Crown (D2740)
Billed Charge	\$1420.00	\$1420.00
Allowable Amount	\$796.00	\$796.00
Dental Plan pays 50%	\$398.00	\$398.00
Member's Responsibility*	<b>\$398.00</b>	<b>\$1,022.00</b>

\*Includes any applicable taxes. Dental services are generally not subject to sales tax, as they are considered essential healthcare.

The dollar amount shown is for illustrative purposes only. Check your benefit booklet for deductible, coinsurance and dollar maximums that apply.



# BlueCare Dental Enhanced Benefit<sup>SM</sup>

## At-risk and high-risk members with diabetes, heart disease or who are pregnant

After standard benefits are exhausted, members are eligible for one of the following additional benefits:

- Routine cleaning
- Periodontal scaling and root planing
- Periodontal maintenance

We make it easy! No member action required; no program enrollment requirement.

Eliminates financial barriers. Members do not have to pay at time of service and seek reimbursement.

Program can be tailored to include additional health conditions and covered services.

# Virtual Dental Visits 24/7

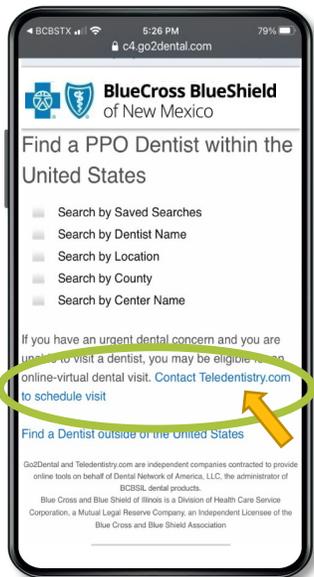
Virtual dental visits powered by **Teledentistry.com** are included as part of our **BlueCare Dental<sup>SM</sup>** PPO network

## Did you know?

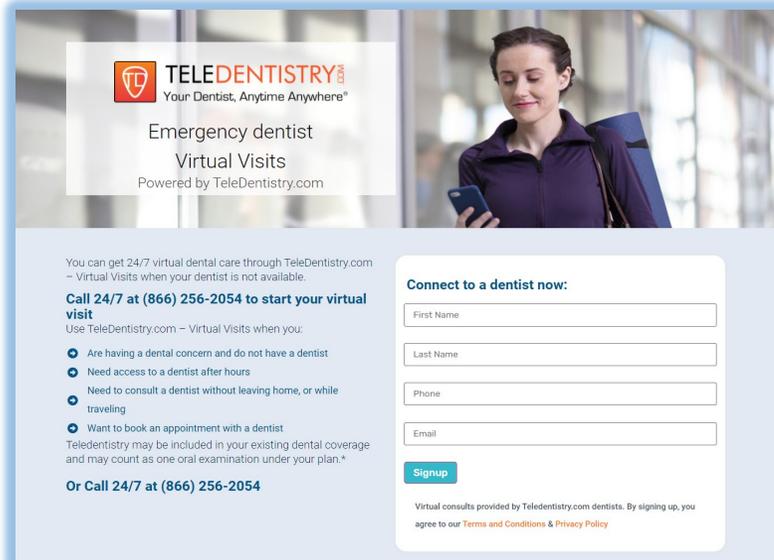
Many people suffering from dental pain end up in an emergency room because they don't know what else to do, when they have a concern and can't get to their regular dentist. Virtual visits give you an option to have your urgent issue evaluated in 10-15 minutes.\*

## Website or Mobile App

- Click on the link on Provider Finder BlueCare Dental<sup>SM</sup> PPO search page
- Complete the registration form



To register, you will need your ID number on the back your ID card OR you can call Customer Service. Images are for illustrative purposes only.



## What can a virtual dentist do for you?

- Provide access to a dentist 24/7 when your regular dentist is not an option, like after hours or when traveling.
- Consult via video conference without leaving your home, workplace or while traveling.
- Address tooth pain due to things like cavities, gum disease or impacted wisdom teeth.
- Prescribe medications\*\* as necessary to offer relief of pain or discomfort.

## Telephone

Call **1-866-256-2054** to schedule a virtual visit

\* Average times from Teledentistry.com \*\*No opioids or narcotics



# BlueCare Dental<sup>SM</sup>

The Right Choice!



**Network**



**Integration**



**Service**

